

Return form

Thank you for your order! Not everything to your liking? Use this form to send your product(s) back. You have 30 days to send your return. The cost of return is at your own expense. If you prefer to exchange it for a larger or smaller size or an alternative, please contact us by email: info@woolpowerstore.com or telephone: +31 (0)78 - 760 18 06.

Personal information

Name:	
Phone number:	
E-mail address:	
Postal code:	

Reason return

1.	I would like to exchange the product for ...
2.	I would like to get my money back.
3.	Product is broken or damaged. Please contact customer service first.

Item <i>Brand / Type</i>	Size	Reason <i>number</i>
1.		
2.		
3.		

Return procedure:

Step 1: Put the products you would like to return in a sturdy box. Products must not have been worn and all labels and tags should be attached.

Step 2: Please include the completed return form.

Step 3: Write the address on the box:

WoolpowerStore, Cortgene 7, 2951 EA Alblasserdam, the Netherlands

For Germany (option & DHL only): Antilope Outdoor, Debyestraße 555, 52078 Aachen, Germany

**WoolpowerStore is a company of Antilope Outdoor*

Step 4: Take the parcel to a shipper of your choice

Step 5: Once your package is received by us, we will notify you about the follow-up.

Please note: For returns from a non-European country, always contact us first. We will discuss with you how you can arrange your return.